

Company **Prioritisation**

Interactive assessment tool to prioritise all allocated companies using a robust selection criteria to ensure the sales team are allocated efficiently and spend time with the most appropriate companies.



Groups companies into an ABCD categorisation with differentiated sales and marketing strategies developed for each

- 5 Level Prioritisation Criteria
- Contact Rates
- Time Management Indicator
- Prioritisation Dashboard
- ABCD Development Strategies
- Company and Contact Database

Method: CRM Database, Strategy Workshop, Data Modelling, Individual Coaching

Customer Meeting Content

Good practice methodology and guidance to ensure a wide topic base is covered in all customer interactions. Includes group workshops to define the topics and appropriate content together with a meeting guidance tool

- Sales Performance Project Sharing
- Product Ranges / New Introductions
 - Marketing Support Follow Up Actions
- Knowledge and Training

Method: Presentation, Content Workshop and Guidance Tools

Customer **Business Planning**

Introduces a formalised approach and tools to demonstrate activity and added-value focus to priority customers. Considers the ways in which meeting actions can be dynamically and professionally recorded to gain support and ensure action post-meeting. Two tools are provided to meet the business need



Business Planner App

- Interactive Excel-based App Highly visual 'first-CRM' tool
- Links to Company Prioritisation Tool

Customer Business Plan

- One page structured business plan
- Customer inclusive tool
- For recording and sharing actions

Method: Workshop, Facilitated Discussion and Tool Training

Sales **Planning**

Good practice approach to longer term sales planning covering actions, responsibilities and progress tracking. Utilises and interactive tracker and dashboard to assess the plan is sequential and on-track





- Sales Performance
- New Product Introductions
- Customer Prospecting
- Team Development
- Market Development
- New Customer Target (Architects)

Method: Workshop, Facilitated Discussion and Dashboard Tool Training

Managing



An often overlooked exploration into understanding the effect of discounting and the resulting sales growth required to retain profitability including managing price increase communications

- Discounting
- Price Increase Management
- Rebating
- Profitability Effect

Method: Workshop, Facilitated Discussion and Discounting Guidance Tools